## **Refine Search**

## Search Results -

Terms	Documents
L12 and (dissatisfied or dissatifi\$) and customer	2

Database:

US Pre-Grant Publication Full-Text Database
US Patents Full-Text Database
US OCR Full-Text Database
EPO Abstracts Database
JPO Abstracts Database
Derwent World Patents Index
IBM Technical Disclosure Bulletins

Search:

		Refine Search
Recall Text 👄	Clear	Interrupt

## **Search History**

DATE: Monday, June 27, 2005 Printable Copy Create Case

Set Name side by side	Query	<u>Hit</u> Count	Set Name result set
DB=	PGPB,USPT,USOC,EPAB,JPAB,DWPI,TDBD; PLUR=YES; OP=OR		
<u>L13</u>	L12 and (dissatisfied or dissatifi\$) and customer	2	<u>L13</u>
<u>L12</u>	L11 and (change or modify or modificat\$ or modification)	324	<u>L12</u>
<u>L11</u>	15 and (credit and account and "credit card")	347	<u>L11</u>
<u>L10</u>	12 and 15	1	<u>L10</u>
<u>L9</u>	12 and 14	1	<u>L9</u>
<u>L8</u>	12 and 13	2	<u>L8</u>
<u>L7</u>	12 and L6	10	<u>L7</u>
<u>L6</u>	705.clas.	34778	<u>L6</u>
<u>L5</u>	705/38	876	<u>L5</u>
<u>L4</u>	705/35	2087	<u>L4</u>
<u>L3</u>	705/39	1606	<u>L3</u>
<u>L2</u>	L1 and (credit and delinquent or overdue or past adj due) not ("credit account" or "credit card account") and (parameter or value) and (modificati\$ or change or modify or modification) and offer not ("credit account" and "credit card account")	12	<u>L2</u>
· <u>L1</u>	credit and account and "credit card" and (change near modificat\$ or change near modification)	2291	<u>L1</u>

**END OF SEARCH HISTORY**